

IN THE U.S. PATENT AND TRADEMARK OFFICE

<b>Application No.:</b> 10/786,844	<b>Confirmation No.:</b> 2952
<b>Application of:</b> John Douglas METHOT	<b>Group Art Unit:</b> 2175
<b>Filing Date:</b> February 25, 2004	<b>Examiner:</b> Sherrod L. Keaton
<b>Title:</b> Systems for Providing Extensible Help	<b>Docket No.:</b> 104402.00017 <b>Customer No.:</b> 74739

**AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated March 18, 2011, please amend the above-identified application as follows.

**Amendments to the Claims** are reflected in the listing of the claims which begin on page 2 of this paper.

**Remarks/Arguments** begin on page 7 of this paper.